

- Your reservation is binding.
- Prices are per person and night (including recurring services such as the cleaning of guest rooms and facilities, and the laundering of bed linen and towels, VAT included).
- The price is to be paid in Swiss Francs (card payment and Twint is possible).
- For the binding reservation, we request a deposit of 30% of the total amount due. Should we not receive the deposit as agreed, we reserve the right to allocate the room to someone else.
- The balance is to be settled in Swiss Francs before departure. Payment with the usual cards and Twint is possible.
- All bank and third party fees as well as exchange rate fluctuations are to be assumed by the customer. If applicable, these fees will be charged upon final billing (Sepa transfers are usually free of charge).
- The deposit of 30% will be retained as compensation in the event of the reservation being cancelled less than 3 days before the stay.
- In the case of early departure, booked nights (up to 5 nights) will be charged.
- In the case of non-arrival or immediate departure, booked nights (up to 5 nights) will be charged.
- The number of registered guests for a meal is binding.  
For cancellations of less than 3 days in advance 30% of the price will be retained as compensation.  
For cancellations of registered guests at the very same day the full price will be charged.
- Discounts for children are applied for accommodation in the parents room:  
Age 0 – 2: free of charge  
Age 2 – 6: 50 % discount  
Age 7 – 12: 30 % discount

In case of disputes:

Regional Court of Bern-Mittelland, Hodlerstr. 7.3011 Bern, 031 634 32 55

gast&hof, January 2023